



ESSENTIAL COMPANION SCHEME

The Frome Memorial Theatre is totally committed to making your visit to the theatre an enjoyable experience. We would like everyone to enjoy the services that we offer and in order to further this commitment, we have adopted the **Essential Companion Scheme**. This scheme is offered to those who need somebody to accompany them in order to assist them to readily access the theatre and its services through the means of mobility or guidance.

This scheme is in addition to our current policy, which allows one free carer ticket for a patron visiting our theatre that has booked a wheelchair user space.

Eligibility

To be eligible for the Essential Companion Scheme you will need to provide us with a photocopy of your entitlement to one of the following list of qualifying benefits.

- The middle/higher rate of Disability Living Allowance, (either Mobility/care element)
- Higher rate of Attendance Allowance.
- Standard/Enhanced rate of Personal Independence Payment (either Mobility/care element)
- Armed Forces Independence Payment.
- Holds a Certificate of Visual Impairment or is registered blind.

How the Scheme Works

Our **Essential Companion Scheme** allows members to receive one complimentary ticket, so that they can bring a companion with them to assist them. To join the scheme, the person applying, or their appointed representative, should complete and sign an application form and return it to the Box Office at Frome Memorial Theatre, along with a photocopy of the relevant benefit entitlement.

Frome Memorial Theatre cannot provide unlimited access for its shows and events. The allocation of complimentary places will be determined by the 'capacity' for each event and provided on a 'first come, first served' basis.

The information that you provide us with will help ensure that we provide the best service for you. There is space on the form to tell us about your requirements, should you wish to. Any information you provide is protected by the Data Protection Act 1998 and it will only be used for the purpose set out in this document. All tickets are subject to availability at time of booking. Frome Memorial Theatre reserves the right to review the availability of tickets within the scheme.

Contact Us

If you have any questions or queries in regard to completing the application form, please contact a member of our Box Office on 01373 462795



Details of the Applicant

TITLE: FIRST NAME: SURNAME:

ADDRESS:

.....

..... POSTCODE:

TELEPHONE NUMBER: DAYTIME: EVENING:

EMAIL ADDRESS:

Proof of Eligibility

Please enclose proof of eligibility, confirming that the applicant is in receipt of one of the following:

- Middle/Higher rate of Disability Living Allowance (mobility/care element)
- Lower/Higher rate of Attendance Allowance (lower/higher rate)
- Standard/Enhanced rate of Personal Independence Payment (mobility/care element)
- The Armed Forces Independence Payment
- Holds a Certificate of Visual Impairment or is registered blind

Please provide is with a photocopy of the relevant benefit entitlement

Please use this space to give us any further information that you feel may help the theatre ensure that your visit is safe and enjoyable.

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The person with a disability, or their appointed representative, please sign below.

Signed: Date:



Completed forms should be returned to:

The Box Office, Frome Memorial Theatre, Christchurch Street West, Frome, BA11 1EB.

We will endeavour to process your application with 5 working days of receipt.

You will be able to book any free Essential Companion seats once your application has been completed and received by Frome Memorial Theatre. Your membership of the scheme will be valid for the duration of the time that the appropriate benefit has been awarded.

Frome Memorial Theatre reserves the right to review a member's eligibility. We ask that you advise us of any change in circumstances that would alter potential eligibility.

For Office Use Only

Received on:.....

Proof attached:.....

Date Approved:.....

Customer Notified by:.....

ESC Expiry Date:.....

Initials:.....